

## Standard Limited Warranty

Trebor International, Inc. ("Trebor") warrants to the original end-use purchaser that no product sold by Trebor that bears a Trebor brand\* ("Trebor Product") shall fail under normal use and service due to a defect in material or workmanship with the following warranty period:

### For the following products:

Pump Models: **110, 610, 620, 960, 120, 255, SL20, Purus**  
Surge Suppressor Models: **SS40, SS85**  
Heater Models: **Q-Series, IQH Inline\*\*, IQL Inline\*\*\*, ICB Inline\*\*, IDB Inline\*\*, UF-Series**  
Parts, Tools, & Accessories

Pump Models: **Maxim 50, Evolve 55, T-Series**  
Surge Suppressor Models: **SS95**  
Heater Models: **Quantum, Quantum NXT, IQL Inline\*\*\*\*, ICA Inline\*\*\*\*, IDA Inline\*\*\*\*, IDH Inline\*\*\*\***

### The warranty period is:

**12 months** from date of shipment from Trebor's factory

**24 months** from date of shipment from Trebor's factory

\* Trebor brands include: IQ, Magnum, Maxim, Mega, Purus, T-Series, Quantum, Quantum NXT, Q-Series, and UF-Series. Certain Trebor Products include a model designator with the Trebor® brand.

\*\* The 12 Month warranty covers use in high temperature applications (i.e., up to 200°C) with flow rates of more than 0.53 gallons per minute (2 liters per minute), with a minimum operating pressure of 15 psig (0.1MPa). Trebor engineering must be consulted if the operating conditions differ. Certain other parameters may affect the warranty period, such as duty cycle periods greater than 1 second.

\*\*\* The 12 month warranty covers use in low temperature applications (i.e., up to 100°C) including flow rates below 0.53 gallons per minute (2 liters per minute), with a minimum operating pressure of 15 psig (0.1MPa). Trebor engineering must be consulted if the operating conditions differ. Certain other parameters may affect the warranty period, such as duty cycle periods greater than 1 second.

\*\*\*\*The 24 Month warranty covers use in low temperature applications (i.e., up to 100°C) with flow rates of more than 0.53 gallons per minute (2 liters per minute), with a minimum operating pressure of 15 psig (0.1MPa). Certain other parameters may affect the warranty period, such as duty cycle periods greater than 1 second. Trebor engineering must be consulted if the operating conditions differ.

If Trebor determines that Trebor Product has failed under normal use and service due to a defect in material or workmanship within the warranty period for such Trebor Product, Trebor will repair or replace such Trebor Product at no charge to the original end-use purchaser. The determination to repair or replace shall be made by Trebor in its sole discretion. The repaired or replacement Trebor Product shall be shipped to the original end-user purchaser freight collect unless the original end-user purchaser makes other arrangements for shipment. The original end-user purchaser shall bear all risk of loss or damage during shipment. Repaired and replacement Trebor Product shall be warranted only for the remainder of the original warranty period.

The above warranty and repair or replacement obligation does not apply if: (i) a Trebor Product is altered, changed, modified or tampered with in any way, other than an alteration, change or modification made by or with the authorization of Trebor, (ii) a Trebor Product is damaged after deposit with the carrier for shipment, (iii) a Trebor Product is not used and maintained in accordance with Trebor's recommended operating and maintenance manuals, instructions and procedures, (iv) a Trebor Product is not properly incorporated or installed in, or not properly combined with, another product, component or part with which such Trebor Product is used ("Other Product"), (v) the failure or substandard performance of a Trebor Product is directly or indirectly attributable to, or directly or indirectly results from or arises out of, the failure or substandard performance of an Other Product, (vi) the failure or substandard performance of a Trebor Product is directly or indirectly attributable to, or directly or indirectly results from or arises out of, compliance with any design, specification or requirement of the original end-use purchaser, (vii) a Trebor Product is used in a manner, with a substance or for a purpose other than the normal manner, substance and purpose for which it is intended or is otherwise subjected to abnormal use or service, (viii) a Trebor Product is subjected to a power surge, brown out or other similar occurrence, or (ix) the failure or substandard performance of a Trebor Product is directly or indirectly attributable to, or directly or indirectly results from or arises out of, normal wear and tear of the Trebor Product (including, without limitation, things such as worn seals, clogged passages or valves, damage due to corrosive, insoluble, or abrasive substances, etc.).

To be eligible for warranty repair or replacement, the original end-use purchaser must notify Trebor of the Trebor Product failure in writing within the warranty period for such Trebor Product and, if requested by Trebor, the product must be promptly returned for inspection and evaluation, freight prepaid, to either Trebor's factory at 8100 South Temple Drive, West Jordan, Utah 84088 or to a Trebor authorized distributor. The original end-user purchaser must also promptly provide Trebor or its authorized distributor with all such information as either of them may request concerning the maintenance, operation, use

and failure of any Trebor Product that is claimed to have failed due to a defect in material or workmanship. Return of a Trebor Product to Trebor's factory requires a Return Material Authorization (RMA) from Trebor, and the RMA number must be included with the returned Trebor Product. The original end-user purchaser shall bear all risk of loss or damage during shipment.

**THE ABOVE WARRANTY, RIGHTS AND REMEDIES ARE THE SOLE AND EXCLUSIVE WARRANTY, RIGHTS AND REMEDIES PROVIDED BY TREBOR TO ANY PURCHASER OR USER OF ANY PRODUCT AND ARE IN LIEU OF ALL OTHER WARRANTIES, RIGHTS AND REMEDIES, EXPRESS, STATUTORY OR IMPLIED, AND TREBOR DISCLAIMS ALL OTHER WARRANTIES, RIGHTS AND REMEDIES, EXPRESS, STATUTORY OR IMPLIED, IN RELATION TO ANY PRODUCTS, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTIES WITH RESPECT TO MERCHANTABILITY, FITNESS FOR ANY PARTICULAR PURPOSE, COMPATIBILITY OR INTEROPERABILITY WITH OTHER PRODUCTS, ACCURACY, PERFORMANCE AND NON-INFRINGEMENT, AND ANY WARRANTIES ARISING FROM ANY COURSE OF DEALING, USAGE OR TRADE PRACTICE. EXCEPT FOR THE ABOVE LIABILITIES AND OBLIGATIONS, TREBOR SHALL HAVE NO LIABILITY OR OBLIGATION TO ANY PURCHASER OR USER OF ANY PRODUCT IN CONNECTION WITH THE FAILURE, IMPROPER PERFORMANCE, MALFUNCTION, INACCURACY OR NON-CONFORMANCE OF, OR ANY DEFECT OR DEFICIENCY IN, ANY PRODUCT.**

Under no circumstances shall Trebor have (i) any liability for any claim, loss, damage, injury, liability, obligation, cost or expense that directly or indirectly relates to or arises out of the use or failure of any product or (ii) any liability for any penalties or any indirect, consequential, incidental, special, punitive or reliance damages, including, without limitation, lost or unrealized sales, revenues, profits, income, cost savings or business, lost or unrealized contracts, loss of goodwill, damage to reputation, loss of property, loss of material being processed, loss of information or data, loss of production, downtime, or increased costs, even if Trebor is advised or placed on notice of the possibility of such damages and notwithstanding the failure of any essential purpose of any product.

Statements and data relating to products on Trebor's website and in Trebor's promotional, marketing and technical literature and materials are not warranties. Purchasers and users of products have the sole responsibility for determining the suitability of products for specific uses and applications.

Trebor makes no warranty with respect to product that does not bear a Trebor brand ("Non-Trebor Products"). Any warranty with respect to Non-Trebor products is limited to a pass through of the manufacturer's warranty to the extent permitted or authorized by the manufacturer.

In any event, Trebor's total liability to any purchaser or user of any product shall limited to the original price paid to Trebor for such product.

*No Trebor distributor or other person is authorized to modify this Standard Limited Warranty or impose any liability or obligation on Trebor other than expressly provided herein.*

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