

**ATTENTION:** Every attempt must be made to remove remaining chemistry and fluid from a heater before sending to Trebor for analysis. Failure to rinse and evacuate residual fluid from the heater per the instructions given below will result in an additional charge of \$500 which will be applied to the evaluation fee.

## **Return Data Sheet, Heater**

Complete this form in its entirety and EMAIL to <u>Treborservice@idexcorp.com</u> or FAX to (801) 255-2312 prior to shipment. We may request a Material Safety Data Sheet for the application chemical.

Required Information							
Date:			Model #:				
RMA#:				Serial #:			
Company Name:							
Completed By:			Title:		Phone #:		
Chemical / Fluid Processed:							
Method used to clean: (recommend 15 minute rinse with DI water)							
Additional Information							
Symptoms of failure:							
Maximum	Operating T	emperature:					

## Product Preparation, Handling and Shipment:

These instructions are to ensure the safety of our personnel when handling Trebor products that have been returned. Your cooperation is appreciated.

- Product must be rinsed thoroughly with DI water if it has been in direct contact with chemistry. Cycle with DI water for 30 minutes; or if a pump is not available, force DI water through the inlet port and allow to continually drain for 30 minutes (NOTE: use caution in handling fluids). Evacuate any standing liquid / fluid.
- Remove any and all accessories, fittings or attachments that are not part of the Trebor product.
- <u>Double-bag</u> the product and package it to prevent damage during shipment.
- Enclose the completed return data sheet with shipping documentation (packing slip).